

# REX Trip Protect - Summary of Benefits

This policy is available to Regional Express (REX) ticket-holders only, and in the event of a claim you will be required to provide confirmation of your ticketing arrangements with REX. REX Trip Protect covers you for Cancellation/Amendments of REX tickets due to certain unforeseen events preventing you from travelling, loss or damage of your REX Checked Luggage and Personal Effects, REX Checked Luggage and Personal Effects Delay Expenses, Travel Delay and Missed Connection.

This is only a summary of the benefits. Please read the Combined Financial Services Guide, Policy Wording and Product Disclosure Statement (PDS) carefully for the complete details of "What We Will Pay" and "What We Will Not Pay". Importantly, please note that exclusions do apply as well as limits to the cover and these are set out in the PDS. Unless otherwise specified below, the benefit relates to the Insured Person.

## 1. Cancellation/Amendments of REX Tickets

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Cover for the cost of prepaid REX tickets (or tickets obtained via REX Reward Points) which you have had to cancel if your journey is cancelled or shortened at any time through circumstances neither expected nor intended by you or which are outside your control, such as:

- Sickness
- Accidents
- Strikes
- Collisions
- Redundancy
- Natural Disasters

## 2. REX Checked Luggage and Personal Effects

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Cover for replacing REX checked luggage lost or stolen for accidentally damaged items, including:

- Luggage
- Spectacles
- Personal Effects

Note that there are some circumstances that we will not cover, for details refer to the exclusions outlined in section 2 and in General Exclusions in the PDS.

## 3. REX Checked Luggage and Personal Effects Delay Allowance

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An allowance to purchase essential items of clothing and other personal items following REX checked luggage delayed, misdirected or temporarily mislaid whilst in the care of REX for more than 12 hours.

## 4. Travel Delay

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Reimbursement of pre-paid hotel accommodation expenses up to a maximum of \$250 if your REX flight is cancelled or delayed and no alternative flight is available within the next 2 hours.

## 5. Missed Connection

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If Your REX flight is delayed or cancelled causing You to miss Your connecting Scheduled Flight with another carrier at the transfer point due to the late arrival of Your REX Flight and provided You allowed at least the minimum connection time recommended between the connecting flights, We will reimburse any reasonable forfeited or additional flight expenses actually incurred by You and any additional accommodation expenses actually incurred by You if no alternative onward transportation is made available to You within six (6) hours, up to a maximum of \$500.

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